

Loulé Municipality – Citizens Support On-line

We all know that street lights are there to help motorists and pedestrians keep safe at night and low light conditions.

However, they also have another valuable function and that is providing a deterrent to criminals, most of whom prefer to operate under a cloak of darkness so that their movements are more difficult to detect.

But what if the street light closes to your home fails for whatever reason? Unless this is reported quickly to the right authority and remedial action taken, it can mean that your property is at greater risk and public safety compromised.

Luckily Loulé municipality has come up with a fast and easy way to report, not only malfunctioning street lights, but also broken traffic signs, road work repairs, overflowing sewage and other environmental hazards. All this can be reported on-line in English and Portuguese by simply clicking on the following links.

Portuguese

<http://cantino.cm-loule.pt/apoiomunicipeonline/index.html>

English.

<http://cantino.cm-loule.pt/CitizenSupportOnline/index.html>

In English you simply click on “Registration” and then simply drag one of the options for instance under as “Street lighting”, onto an interactive map to the position where the problem has occurred. You then simply click on the icon at the location and type in the problem and register this. Clicking on the map itself operates a zoom function so you can easily see the location concerned.

Safe Communities Algarve has met with the Loulé Municipality and we have discussed the value of this service in terms of helping to reduce the risk of crime. They have agreed that we can promote this through the Safe Communities Algarve website with this description and the above links.

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