



ATMs



- ✚ Put your safety first. Avoid using the ATM network at night time in isolated or dimly lit areas.
- ✚ If you realize that someone is behaving suspiciously or it raises a feeling of distrust, choose another MULTIBANCO. Ones inside banks are safest.
- ✚ If you notice that the machine has foreign objects in the card reader or keyboard, or signs of tampering do not use – call SIBS on 808 201 251 (free), or police.
- ✚ When using the ATM ensure that other users are not close to you, who could observe you inputting your secret pin code.
- ✚ Never force the card into the reader.
- ✚ Never enter the secret code before receiving this indication on the screen.
- ✚ Always enter the secret code covering the keypad with your other hand.
- ✚ Do not accept help from strangers "good intentions" in using the ATM.
- ✚ After completing the transaction, safe guard your money and card discreetly before leaving the ATM. Do not stay counting and manipulating the notes.

Look on our website for more information in our  series