UPDATING YOUR SNS DETAILS

PHASE ONE VACCINATION – PROCESS IN UPDATING YOUR SNS RECORDS

This is applicable for those registered on the SNS system with your Centro de Saúde, but use private doctors.

Those who are already attending their Centro de Saúde will be contacted through SMS ahead of the vaccination.

For those using private doctors it is important that the Centro de Saúde is up to date with your records to ensure those entitled for vaccination as scheduled under phase one are done so.

Those in Phase One are:

From February 2021:

- People aged ≥50 years, with at least one of the following pathologies:
    - Cardiac insufficiency
    - Coronary heart disease
    - Renal failure (Glomerular Filtration Rate <60ml / min)
    - (COPD) or chronic respiratory disease under ventilator support and / or long-term oxygen therapy

THE PROCESS THROUGH SNS

1. Use the following link and add you SNS Numero de Utente (User number) your full name and date of birth, which identifies persons in risk groups by age and comorbidities in Phase 1 who are not followed in the NHS and who must obtain a medical statement attesting to their inclusion in Phase 1 in order to allow automatic scheduling of vaccination against COVID-19 in an ACES (Centro de Saúde).

https://covid19.min-saude.pt/vacinacao/ Click “Formulário de Inscrição” (Application Form)

You will then see a confirmation in Portuguese which states (English translation):

“You should contact your attending physician to issue an electronic declaration through the Electronic Medical Prescription (PEM) system, attesting that you are over 50 years old and one of the comorbidities that justifies you to be vaccinated in phase 1”

2. You then visit your private doctor who makes a declaration, through the Electronic Medical Prescription, and the user is informed by text message (SMS). This is an upload directly onto the PEM system and you do not have to visit your Centro de Saúde with your updated records. Ensure your doctor has all your up to date contact details.

3. Wait until you are contacted.

It is not possible to request the appointment of your vaccine to COVID 19. You will be contacted by the National Health Service for this purpose. We appreciate that you wait and do not contact SNS 24 for this reason.

VACCINATION SCHEDULING MODEL

1. Vaccination units schedule users for vaccination
2. Vaccination units choose the modality of convocation

	Means of summon	**Aplicability**
1	**SMS (from this number -2424)**	Preferred channel
2	**Telephone contact**	When the vaccination unit considers it appropriate, in particular because there is no mobile phone contact or the SMS is unanswered, even after insistence
3	**Letter**	When no telephone contact is available

3. The appointment is made for the first available date from the 5th following day
4. On the eve of the scheduled day a reminder will be sent by SMS to all users to be vaccinated
5. This scheduling and convening system enters the testing phase on 20 January and will be progressively extended to the whole country as of 4 February

EXAMPLE - SMS SCHEDULING AND CONVENING

Sending a message, by SMS, to the user with a proposal of date, time and place of vaccination

"COVID19: Vacinação 0X/02/2021 as 09:00 na USF XXXX. Responda: SNS. NUMERO UTENTE. SIM/NÃO ate XX.fev Ex: SNS.111111111. SIM /SNS"

(COVID19: Vaccination 0X/02/2021 at 09:00 at USF XXXX. Reply: SNS. USER NUMBER. YES/NO until XX. Fev Ex: SNS. 111111111. YES /SNS)

Reminder message, by SMS

"COVID19: Nao se esqueca. Vai ser vacinado amanha as 09:00 na USF XXXX. /SNS"

(COVID19: Do not forget. You will be vaccinated tomorrow at 09:00 at USF XXXX. /SNS)

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