

## COVID-19 PHASE ONE VACCINATION – PROCESS TO ENSURE YOUR ENTITLEMENT TO VACCINATION FOR THOSE OVER 50 WITH CERTAIN PATHOLOGIES

### Updated 13<sup>th</sup> February 2021

This is applicable for those registered on the SNS system with your Centro de Saúde and already have a Número de Utente, but use private doctors.

Those who are already attending their Centro de Saúde will be contacted through SMS ahead of the vaccination.

For those using private doctors it is important that the Centro de Saúde is aware of those who need to be vaccinated in phase one aged over 50 years due to the person's pathologies, so they can be contacted accordingly:

Those in Phase One are:

### From February 2021:

- People aged ≥50 years, with at least one of the following pathologies:
  - Cardiac insufficiency
  - Coronary heart disease
  - Renal failure (Glomerular Filtration Rate <60ml / min)
  - (COPD) or chronic respiratory disease under ventilator support and / or long-term oxygen therapy

### CONTACTING YOUR PRIVATE DOCTOR:

1. You should contact your attending physician to issue an electronic declaration through the Electronic Medical Prescription (PEM) system, attesting that you are over 50 years old and one of the comorbidities that justifies you to be vaccinated in phase 1
2. The private doctor makes a declaration, through the Electronic Medical Prescription, and the user is informed by text message (SMS). This is an upload directly onto the PEM system and you DO NOT have to visit your Centro de Saúde with your updated records. Ensure your doctor has all your up to date contact details and SNS Número de Utente. This is a 9 digit number, not your social security number.
3. Wait until you are contacted in due course by SMS for a vaccination appointment in an ACES (Centro de Saúde).

It is not possible to request the appointment for your COVID 19 vaccine. You will be contacted by the National Health Service for this purpose. We appreciate that you wait and do not contact SNS 24 for this reason.

In Portuguese from SNS: <https://covid19.min-saude.pt/vacinacao/?fbclid=IwAR0wrD4pc37kvTxC2nsotl3NfXo1n8-o2EhMxsfuwTtj3RjycpGi582V35A>

### VACCINATION SCHEDULING MODEL

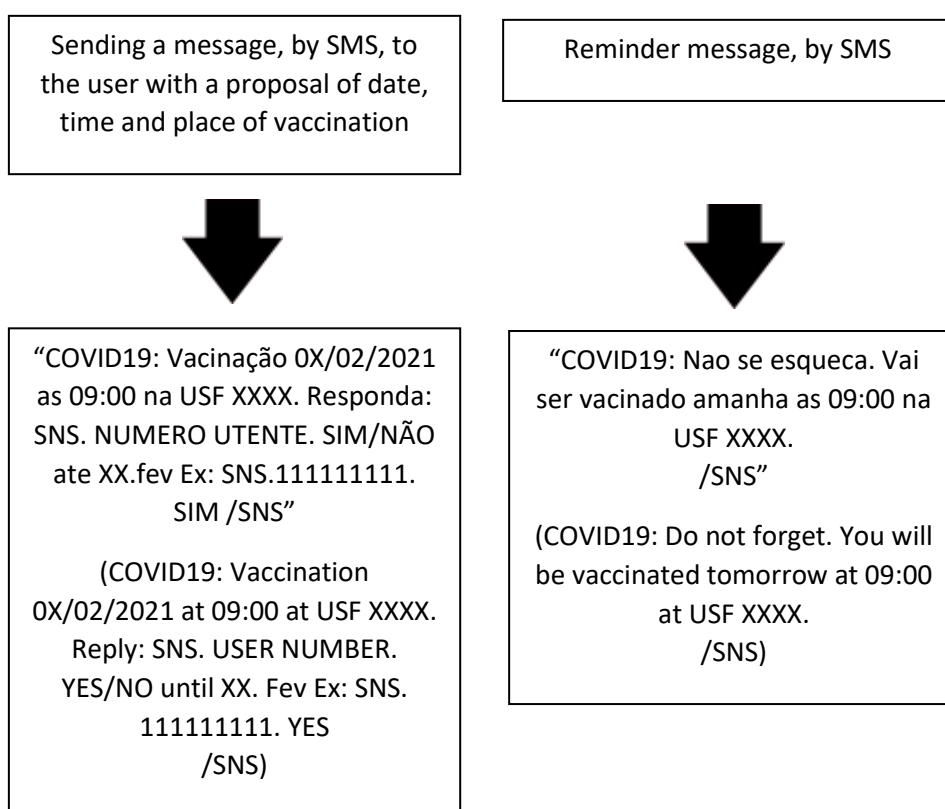
1. Vaccination units schedule users for vaccination

2. Vaccination units choose the modality of convocation

	Means of summon	Aplicability
1	<b>SMS (from this number -2424)</b>	Preferred channel
2	<b>Telephone contact</b>	When the vaccination unit considers it appropriate, in particular because there is no mobile phone contact or the SMS is unanswered, even after insistence
3	<b>Letter</b>	When no telephone contact is available

3. The appointment is made for the first available date from the 5th following day
4. On the eve of the scheduled day a reminder will be sent by SMS to all users to be vaccinated
5. This scheduling and convening system enters the testing phase on 20 January and will be progressively extended to the whole country as of 4 February

**EXAMPLE - SMS SCHEDULING AND CONVENING**



Prepared by Safe Communities Portugal with the assistance of ARS Algarve