

Safe Communities Algarve

PROFILES/ INSURANCE

Name of Company: Ibex Insurance Services Ltd



Contact: Rui Gomes

Position: Manager

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Overview of services

Offering expats on the Algarve general insurance underwritten by Lloyds of London and many other leading insurance providers such as Victoria, Lusitania, PTI, Navigators & General, Exeter Family Friendly and AXAPPP to name but a few. We offer home, motor, pet, health, travel, marine, community, business insurance and funeral plans. With over 60 products available from over 30 different providers Ibex Insurance will be able to find the cover that suits you.

Brief Company History

Ibex Insurance is an international insurance company, established in 2000 and underwritten by Lloyds of London has grown to be one of the key insurance providers to the expat community in Portugal, Spain and Gibraltar. Ibex acquired the practice of David Hills in 2014 and merged the Boliqueime and Almancil offices.

Brief Personal Background

Rui Gomes took over when the previous long-term manager Janet Tartaglia left to work for a children's charity and he now manages the offices in Almancil and Tavira. Rui has worked in the insurance industry with three different insurance companies over 18 years, latterly as manager of Lusitania Companhia de Seguros in Faro.

Clients

Ibex provides insurance for the expatriate community but also has products available for Portuguese Nationals. Within the Ibex team we have English, Portuguese, Spanish, Dutch, French and German speakers

Company slogan

Making life easier

Crime Prevention and Service Quality Approach

At Ibex we are able to provide the Policy Document in English so that our clients can understand what they are insured for and what the exclusions are.

At Ibex we ensure clients understand their responsibility and what security measures are needed as part of the Insurance Contract, thus ensuring a claim is valid:

Ex: If a theft claim is submitted on a Home Insurance, the claim will be valid if there is evidence of forcible entry, there is a Police report and the security measures that are stipulated on the Policy wording\schedule are in force at the time of the crime.

At Ibex we provide a friendly and professional service to our clients